

Date: Friday, 26 July 2019
Our Ref: MB/KF FIRM 3938

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Re: Freedom of Information Request FIRM 3938

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 15th July 2019.

Your request was received as follows: -

- 1) A copy of any correspondence sent and received by the trust about listeria from hospital sandwiches since 1 January 2016. – [Please see attached documents.](#)
- 2) A copy of any reports prepared by the trust about listeria and hospital sandwiches from 1 January 2016. - [No reports about listeria and hospital sandwiches have been commissioned by ISS during this period.](#)
- 3) The number of patients found or suspected to have contracted listeria from hospital sandwiches in each calendar year from 1 January 2016, including the current calendar year. – 0
- 4) Any correspondence with The Good Food Chain about listeria since 1 January 2016. - [The catering services at the WCFT are provided by ISS Facility Services, Healthcare, who when alerted to the situation took immediate action to remove any potential threat to our patients, staff and visitors. Attached are the statements made by ISS and the Good Food Chain in May 2019.](#)

See our response above in [blue](#).

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Mr Mike Burns, Executive Lead for Freedom of Information

